Library: Connect to Library Resources

Using Electronic Resources
The UBC Library licenses resources for academic, non-commercial, research purposes. Most resources allow for the downloading, printing or saving of a copy of the material.

Use of automated software to extract items or portions of items is generally not permitted. Please read more information on Licensing [1].

For question/requests related to Text & Data Mining, please contact lib-license@lists.ubc.ca

Accessing Electronic Resources on Campus
Current UBC students, faculty and staff can access licensed electronic resources - including ebooks, ejournals, streaming videos, Indexes & Databases and other online resources - using Library computers, other UBC computers or personal computers virtually anywhere on campus. All that is needed is a valid Campus-Wide Login [2] (CWL) or UBC Library Card [3].

Walk-in users (Alumni, Community Borrowers, and members of the public) have access to almost all online resources via Library and UBC computers only.

The Library also maintains a list of unrestricted databases [4] available to anyone, anywhere.

Accessing Electronic Resources off Campus (EZproxy)
Current students, faculty and staff can get fast, authenticated access, anywhere in the world by starting from the UBC Library homepage [5]. No setups required!

When accessing an ejournal, ebook, streaming video, database or other online resource, EZproxy can determine whether a user is a valid UBC patron using a CWL or Barcode/PIN credentials.

If it cannot determine you are valid, it will ask you to provide your login credentials (i.e. CWL or Library Barcode/PIN).

There are two ways to get started with EZproxy:
1) On the Library Homepage, use the "LOGIN" drop-down menu near the upper right (or go directly to the EZproxy login page at https://login.ezproxy.library.ubc.ca)
2) From the Library Homepage, start searching. The first link-out to an online resource will automatically pause to request a login to EZproxy

For more information on using EZproxy, please see:
• EZproxy Overview [6]
• EZproxy Tips & Troubleshooting [7]
• EZproxy Toolkit [8]
**Problems with CWL?**
Contact the IT Service Centre Help Desk Phone: 604-822-2008 email: Help Desk Contact Form [9] Hours and location: http://www.it.ubc.ca/contact/helpdesk.html

**Problems with Barcode/PIN?**
Invalid PIN’s can be reset:
- Online with Forgot your Pin? [10]
- In person at one of our Library Branches [11]
- By phone: UBC Vancouver [12] at 604.822.2406

**Problems with Resource/EZproxy?**
Contact Library Electronic Resources [14].

**References**
[1] https://licenses.library.ubc.ca/
[3] https://services.library.ubc.ca/borrowing-services/library-cards/
[6] https://services.library.ubc.ca/off-campus-access/connect-from-home/ezproxy/
[7] https://services.library.ubc.ca/off-campus-access/connect-from-home/ezproxy-tips-troubleshooting/
[8] https://services.library.ubc.ca/off-campus-access/connect-from-home/ezproxy-toolkit/
[14] https://about.library.ubc.ca/contact-us/ejournal-help/
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