


Canvas: Frequently Asked Questions and How to Answer Them



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Land Acknowledgement

The Centre for Teaching, Learning and Technology and UBC's Point Grey campus are located on the traditional, ancestral, and unceded territory of the x̣ẉṃə̣θ̣ḳẉə̣ỵəm (Musqueam) nation.

I currently work from the traditional, ancestral, and unceded territory of the Qayqayt people (New Westminster) - the only Indigenous group in Canada without a formal land base.

For great resources on creating your own land acknowledgment, check out these videos created by Indigenous Initiatives and the X̣wi7̣x̣wa Library:

[https://wiki.ubc.ca/Documentation:CTLT Indigenous Initiatives Online Land Acknowledgement Resource](https://wiki.ubc.ca/Documentation:CTLT_Indigenous_Initiatives_Online_Land_Acknowledgement_Resource)

A note on CUPE 2278

Here at CTLT, we support your professional development as graduate students and TAs, but not everything we cover may be applicable to your specific TA roles.

If you have any questions about being a TA, your collective agreement, or have concerns about fair compensation, when you should be paid, etc. please reach out to president@cupe2278.ca

About this session

- Ask questions anytime!
 - Along with that, please feel free to answer one another's questions in the chat! I'm sure we have a few Canvas experts here
 - Please be respectful of all the different levels of experience in this workshop
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- I am not going to cover all the technical details of which buttons to click, there simply isn't time!
 - I want you to feel a bit more confident going in and trying out all the buttons yourself, and troubleshooting when you're unsure what to do

Learning Objectives:

By the end of this workshop, you will be able to:

- Source answers/resources for your Canvas questions
- Develop basic skills for navigating Canvas, including:
 - Posting/hiding grades in SpeedGrader
 - Creating discussion posts and evaluating their benefits and limitations

Agenda

1. Overview of details (~5-10 mins)
 - a. About Canvas
 - b. Resources to get started
 - c. Where to find help at UBC
2. Overview of a different Canvas courses (~20 mins)
3. Discussion Posts (~20 mins, breakout rooms)
4. SpeedGrader (~10 mins)
5. Additional Q&A time (~20-30 mins)

How about you?

- Please rate your comfortability using Canvas on the following scale using the stamp function (under annotate at the top of the screen):

**I've used Canvas
for the first time
this past week**

**I've designed and
set up full
courses on
Canvas**

0

5

10

The “Details”

- Canvas is UBC’s learning management system (LMS)
- Canvas is a platform developed by educational technology company Instructure
- Many institutions use Canvas, and it is tailored to the needs of each one
 - UBC has certain rules around different features that you may have used at other institutions

How to get started with Canvas

Go through a self-paced course:

<https://faculty.canvas.ubc.ca/canvas-101/>

Go to one of the LT Hub's Canvas sessions, every Wednesday:

<https://events.cltl.ubc.ca/events/teaching-online-with-canvas-september-16-2020/>

Or, be in this session! Thanks for coming!

Where to get Canvas help at UBC

What time is it in Pacific Standard Time? (PST - Vancouver)

Outside regular business hours

Between 9AM - 4:30PM

Check the [Canvas Guides](#) for your question!
Chances are, other people have asked it!

[Live chat](#) with a Canvas agent

Drop-in to the Learning Technology Hub's [Office Hours](#)

See if your own Faculty's [Instructional Support Unit](#) has resources/office hours

Now, onto Canvas!