

CLC-RELATED REFERRALS

Chapman Learning Commons

CHAPMAN LEARNING COMMONS WORKSHOP TEAM



UBCCARD AND PAYFORPRINT

QUESTION: Where/How can I load my UBCcard?

ANSWER: One (1) of three (3) options

- **Via PayforPrint “ADD MONEY” Option**
 - VISA Debit Cards DO NOT work
- **Via Cash/Coin Machine Outside Heritage Core**
- **At a UBC Food Services Location (Last Resort)**
 - Example: White Spot and Tim Hortons

QUESTION: Why do I have \$439.00 on my PayForPrint Account?

ANSWER: PayforPrint is part of a pooled set of funds that include “Flex Dollars” that can be used at UBC Food Services Locations

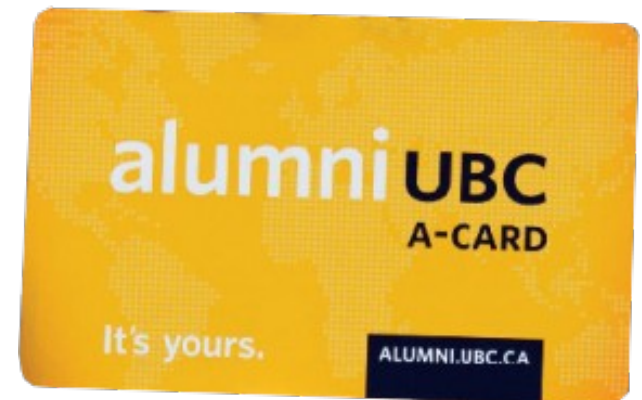
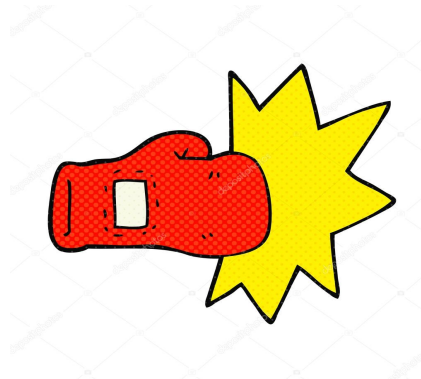
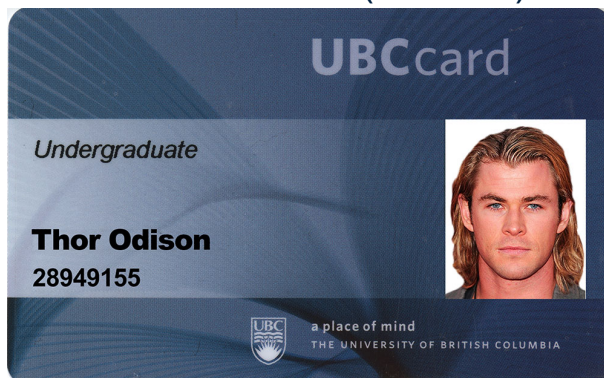


LIBRARY CARDS

QUESTION: How can I get a library card? Can I borrow books and other materials?

ANSWER:

- **UBC/UBCO Undergraduate/Graduate Students:** UBCcard serves as library card
 - ONLY currently registered students can borrow materials + access e-Resources remotely
 - Apply at Carding Office in Bookstore
- **UBC Alumni:** A-Card application at the Alumni Centre or Online
 - Activate via ONLINE Application Form OR in-person at Koerner Library or UBC Okanagan
 - Basic borrowing privileges (2-week loans, renewable), access to online resources via library workstations, and study spaces
 - Some restrictions due to licensing agreements but remote access to online resources (EBSCO) accessible via Alumni Portal

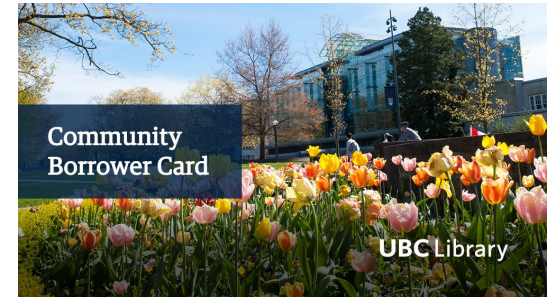


LIBRARY CARDS

QUESTION: How can I get a library card? Can I borrow books and other materials?

ANSWER:

- **Community Users:** Community Borrower Card application at Koerner Library Circulation
 - Must present one-piece of government-issued, photo ID
 - Ranges from \$40-\$120
 - Maximum number of loan items is 50



QUESTION: What if I forget my UBCcard but need to borrow books or other reference materials for my coursework? And the bookstore is closed, on no.

ANSWER:

- Borrow materials with a friend's UBCcard OR
- Students can apply for a temporary library card at Circulation (ie. by filling out the blue slip). A notation will be made on their account; future applications will be blocked and student will need to apply for NEW UBCcard. Max ONCE per term.

CWSC APPOINTMENTS

QUESTION: How do I book an appointment with the CWSC?

ANSWER: Via Learning Commons Website >> CWSC >> Writing Consultations

» Home » The Centre for Writing and Scholarly Communication » Writing Consultations



Writing Consultations

The Centre for Writing and Scholarly Communication supports a diverse community of writers at UBC, at various levels of proficiency, across many types of undergraduate and graduate writing situations: academic, creative, professional, and technical.

Consider booking a one-on-one appointment with a peer writing consultant to support your writing projects.

[Book a consultation](#)

QUESTION (via phone): Something came up last minute, can I cancel my Writing Appointment OR can you let John Doe/Jane Doe know I won't be able to make it?

ANSWER: Refer student to contact Miles Bruce at 7-1603 OR if cancel appointment online is beyond 12-hours (ie. appointment cancellation changed to a 12-hour window).¹

¹Per Patty Kelly via email on December 3, 2018

CWSC APPOINTMENTS

QUESTION: What can I expect at the CWSC?

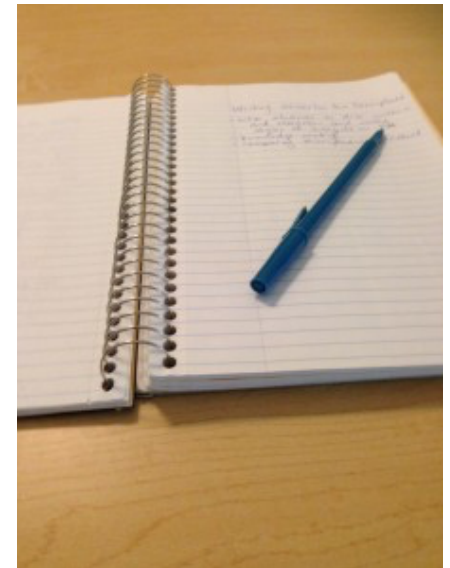
ANSWER:

- Conversation-driven writing **consultation** (30 mins) for academic, creative, professional, AND technical writing
- Informed by evidence-based, pedagogical approaches: Rhetorical Genre Theory and Writing in the Disciplines
- Bring **draft** of assignment or other writing and/or **description and rubric**
- They will **NOT** simply edit or proofread

QUESTION: *It's Friday. My term paper is due on Tuesday and all the appointment slots are full. Is there any way I can get some feedback on my paper?*

ANSWER:

- WriteAway – online service offered to post-secondary institutions in BC (undergraduates ONLY)
- Submit and receive feedback within 48 hours



COACHING VS. TUTORING

QUESTION: What is the difference between Coaching and Tutoring?

ANSWER:

Coaching	Tutoring
<ul style="list-style-type: none">• 1-on-1 basis• Strategic approach to academics and student life• Goal-setting, study habits, and exam preparation• Planning – short-term and long-term<ul style="list-style-type: none">• Student wellness and involvement	<ul style="list-style-type: none">• 1-on-1 OR group-based• Emphasis on course-specific content• Assistance with coursework, assignments, and exam preparation

COACHING VS. TUTORING

QUESTION: Where can I access Coaching?

ANSWER:



Tutoring Program	Location	Schedule
Science Peer Academic Coaching (SPAC)	Learning Lounge, 3 rd floor, IKBLC	Drop-in: 12PM-5PM or By appointment
Kinesiology Peer Academic Coaching (KPAC)	Learning Lounge, 3 rd floor, IKBLC	Drop-in: Wed/Thurs 12PM-3PM AND Academic Skills W/S
Arts Peer Academic Coaching (APAC)	Buchanan D140 in MASS	Drop-in: Mon/Wed 12PM-4PM & Tues/Thurs 1PM-4PM or By appointment
LFS Academic and Career Engagement Team (ACE)	Various	<i>Event-based</i>
Sauder Academic Success Coaching	Canaccord Learning Commons, Rm 205	Register in COOL Tues/Thurs 12PM-5PM and Wed 12PM-4PM



COACHING VS. TUTORING

QUESTION: Where can I access Tutoring?

ANSWER:

Program	Subject(s)	Location	Schedule
AMS Tutoring (Group-based)	1st year Math, Chemistry, Biology, Physics, and Economics	Various – AMS Nest, Residence Commons, and Faculty buildings	Drop-in (various) – visit AMS website for details
AMS Tutoring (Private)	1st year Math, Chemistry, Biology, Physics, and Economics	Various – AMS Nest, Residence Commons, and Faculty buildings	<i>Personalized</i>
Math Learning Centre (MLC)	Math	Leonard S. Klinck (LSK) Rms. 301 and 302	Drop-in: Mon-Fri 11AM-5PM
Chemistry Resource Centre	1 st /2 nd year Chemistry (study materials)	Chemistry B357	TBA – Term 2
Physics Help Centre	1 st year Physics (homework)	Hennings (HENN) 301	Drop-in: Monday and Thursdays 5-7PM

COACHING VS. TUTORING

QUESTION: Where can I access Tutoring?

ANSWER:

Program	Subject(s)	Location	Schedule
Sauder PASS (Peer Assisted Study Sessions)	COMM 29, 291, 293, 294, 320	Canaccord Learning Commons (CLC) Rm 201	<i>Various</i> – check Canvas course page
EUS Tutoring Sessions	1 st year Engineering Core Courses (eg. PHYS 157, MATH 100, etc.)	TBA	<i>Before Midterms and Finals</i>
UBC Engineering PASS (Peer Assisted Study Sessions)	PHYS 157/157 and core CHEM/MATH courses	TBA	Available via their Facebook page





LIBRARY ROOM BOOKINGS

QUESTION: Can I book a room for group study or project work? Where?

ANSWER:

Library	Location	Room
IKBLC	Music, Art, and Architecture Library	315, 316, 317 323*, 324*, 325*, 326* 415, 416
Koerner Library	Level One	167, 169
Woodward Library	Lower Level, 2 nd Floor	20-B, 20-C, 20-D, 215, 217
Asian Library	-	Seminar Rooms (2x)

RARE BOOKS & SPECIAL COLLECTIONS



QUESTION: What is Rare Books? Where can I access it?

ANSWER:

- 1st floor of the Irving K. Barber Learning Centre
- **Closed-stack (not open to general public) area housing unique, rare non-circulating materials for research purposes**
- **Researchers MUST complete online registration form to apply for Rare Books/Special Collections/University Archives prior to/ during first visit**
 - Affiliated users - UBC Card
 - Unaffiliated - RBSC Community Card
 - Two pieces of identification when consulting materials



THE CHUNG COLLECTION

QUESTION: What is it? And where can I find it?

ANSWER:

- Housed within **Rare Books and Special Collections**
- Donated by **Wallace and Madeline Chung**
- Unique collection of **25,000+** documents, photographs, posters, and other artifacts capturing their family's history and the Chinese-Canadian experience
 - Open to Public for self-guided tours
 - To research Chung Collection materials, must apply for Rare Books Patron Card



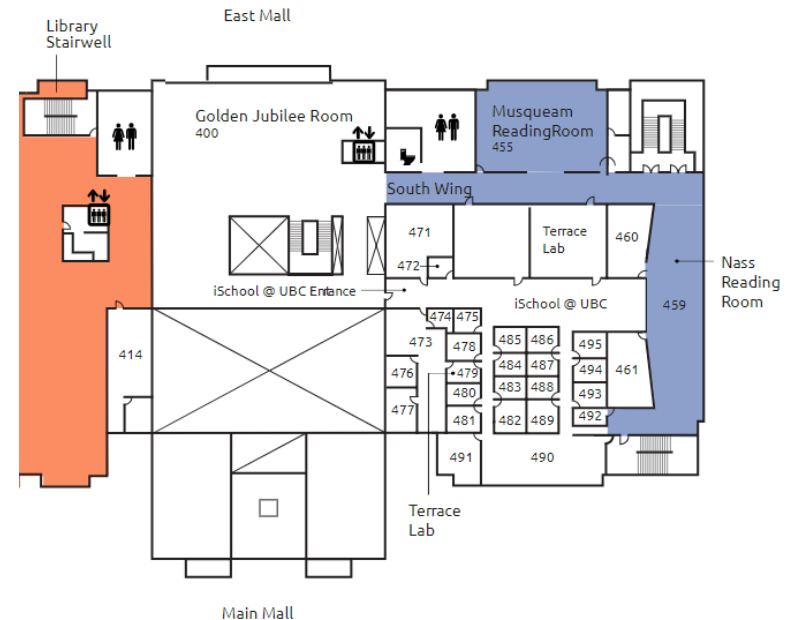
UBC ISCHOOL

(SCHOOL OF LIBRARY, ARCHIVAL, & INFORMATION STUDIES)

QUESTION: What is iSchool? Where is it?

ANSWER:

- **School for Library, Archival, and Information Studies at UBC**
 - **Master of Archival Studies (MAS)**
 - **Master of Library and Information Studies (MLIS)**
 - **Master of Arts in Children’s Literature (MACL)**
- **On 4th floor of IKBLC in room 470**
 - Use buzzer to access space during office hours (8:30 AM – 4:30 PM)
- **Contact info**
 - Phone: 604 822 2404
 - E-mail: ischool.info@ubc.ca



IKBLC INITIATIVES



Small Business Accelerator Program

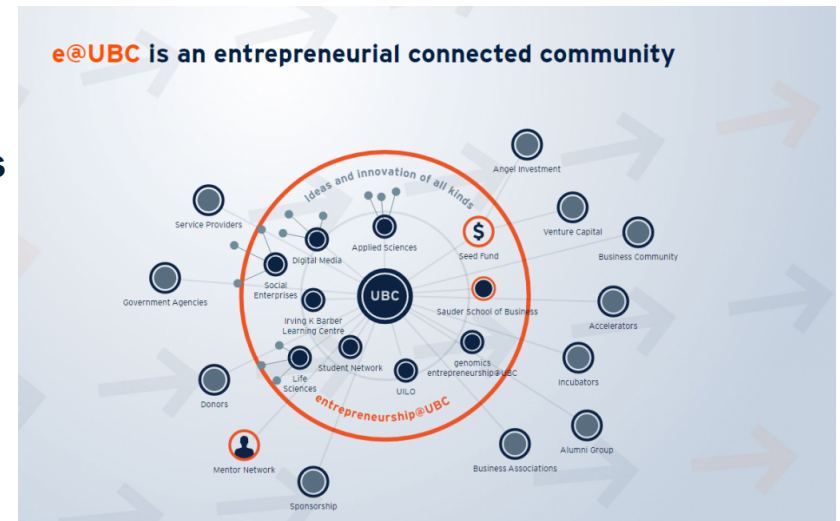
Resources designed to help small businesses conduct market research and build their standing.

Contact: Aleha McCauley, Community Engagement Librarian

Entrepreneurship @ UBC

Includes an array of initiatives – mentor networks to tailored workshops to promote entrepreneurship and groundbreaking ventures.

Contact: Lower Level, Robert H. Lee Alumni Centre





**HERE'S TO A WONDERFUL
TERM 2, CLCAS!**

