Exploring the Integration of Large Language Models in Higher Education: Challenges, Opportunities, and Ethical Considerations

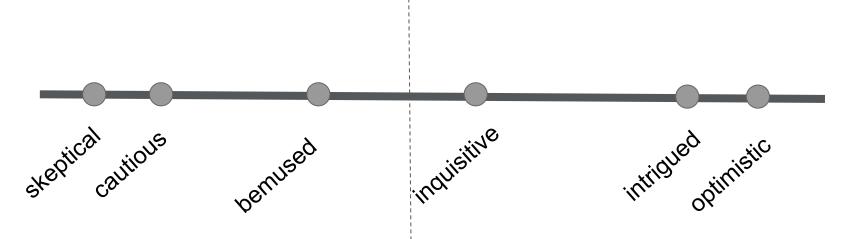
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THE UNIVERSITY OF BRITISH COLUMBIA

How Do You Feel About Advanced AI Assistants?

Choose an adjective to express your feelings about the AI assistants listed below your name on your workshop name tags.



"There is nobody who has the complete picture of what AI means, and even the people making and using these systems do not understand **their full implications**." – *Ethan Mollick*

How Large Language Models (LLMs) Work

They are analyzing a piece of text and predicting the next token which is simply a word or part of a word.

For example, ChatGPT acts as a very elaborate autocomplete like you have on your phone.

You give it some initial text, and it keeps writing text based on what it **statistically** calculated as the most likely next token in the sequence.

Finish this sentence: I think, therefore I ChatGPT S am. You Finish this sentence: The Martian ate the banana because ChatGPT he needed sustenance and found the banana to be a suitable source of nourishment. You Finish this sentence: The Martian ate the banana because ChatGPT he was curious to try Earth's exotic fruit.

You

Adopted from Co-Intelligence: Living and Working with AI by Ethan Mollick

Teaching AI to Understand and Generate Humanlike Writing

Many of the AI companies keep the source text they train from, called **training corpuses**, a **secret**.

A typical example of training data largely consists of **text pulled from the internet**, public domain, and assorted other free sources of content,

e.g., the entire email database of Enron, shut down for corporate fraud, is used as part of the training material for many AI systems.

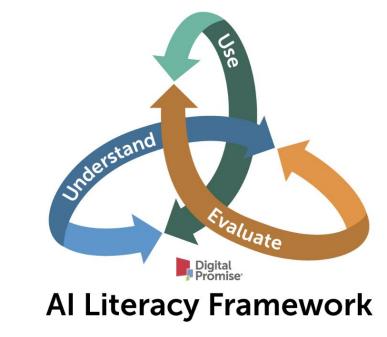


from: 10 Essential Terms To Understand Artificial Intelligence

AI Literacy

Al literacy has emerged as **a skill set** for teachers and students to **safely use** emerging technologies in teaching and learning.

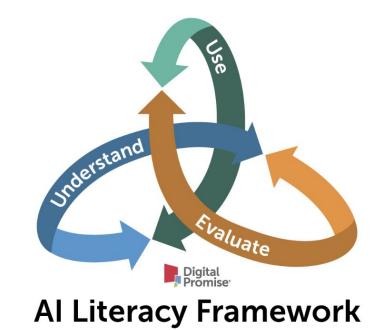
This framework for AI literacy ^[1] emphasizes that **understanding and evaluating AI** are critical to making informed decisions about **if and how to use AI** in learning environments.



1. from: Revealing an AI Literacy Framework for Learners and Educators

AI Literacy

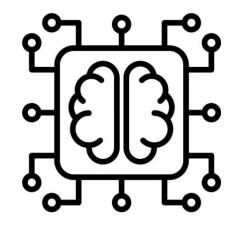
- Understanding AI
- Using AI
- Evaluating AI



1. from: Revealing an AI Literacy Framework for Learners and Educators

Understanding AI requires a multidisciplinary set of skills and knowledge.

It applies to and intersects with computer science, cognitive science, natural language processing, robotics, and machine learning techniques through the use of data and predictive modeling. This involves foundational skills like **computational thinking practices**—such as pattern recognition, abstraction, and decomposition.



AI Literacy in Higher Education

Stakeholders	Understanding of Al	Usage of AI Systems	Evaluation of Al
University/Faculty Leadership	o Understand AI's potential o Understand AI's limitations	o Resources allocation	o Alignment with institutional goals o Ethical considerations
Faculty members	 Understanding of AI's implications for teaching learning, and research Understand the limitations of AI tools 	 Integration into curriculum Integration into research 	 Pedagogical effectiveness(teaching experience) Student learning
Students	 Understanding of AI's role in supporting learning Understand the limitations of AI tools 	tools for learning, for feedback, and for support	 Learner experience Learner sense of belonging (and agency), inclusivity Impact on learning outcomes

8

AI Literacy in Higher Education

Stakeholders	Understanding of Al	Usage of AI Systems	Evaluation of Al
Researchers	o Advanced understanding of Al's algorithms, methods and designs	ο I Itilizing ΔI for scientific	 Research integrity, Reproducibility, Ethical use of data
Learning Technologies Suppor	o Understanding of AI tools and their educational applications	implementing Al-driven educational practices	 Usability of the technology Integration with existing systems Faculty support and training

AI Literacy in Higher Education

Stakeholders	Understanding of Al	Usage of AI Systems	Evaluation of Al
Legal/Compliance	 Understanding of Al's legal and regulatory aspects 	 Ensuring AI systems comply with laws and regulations 	 Data protection Compliance with privacy regulations
IT Infrastructure Support	o Understanding of Al systems' infrastructure requirements	o Implementation, maintenance, and security of Al infrastructure	 o Scalability o Reliability o Data privacy o Adversarial attacks

Using AI

Engagement Mode	Risky Areas	Mitigation Strategies
Interact	Data Privacy	Implement robust data privacy policies and measures
	Bias in Feedback	Regularly audit AI algorithms for biases
	Overreliance	Encourage critical thinking
Create	Plagiarism	Educate students on academic integrity
	Intellectual Property	Establish guidelines for ownership and attribution of Al-generated content
	Technical Dependence	Offer training in AI development to adapt AI models
Apply	Unintended Consequences	Conduct thorough risk assessments before deploying Al
	Impact on some of the roles/jobs	Communicate transparently about the role of AI and its impact on staffing
	Accessibility Issues	Ensure AI applications are designed with accessibility in mind

Evaluating AI: Impact is the common denominator, across all evaluation dimensions

- The shared common denominator across all the aspects of evaluating AI in higher education is *impact*.
- Each stakeholder group, from university leadership to students to, LT and IT infrastructure support, are concerned with the impact that AI's implementations will have on various aspects of students' learning experiences and the institution as a whole.
- Impact can be positive or negative impacts.
- Evaluating AI in higher education involves assessing its potential impact across multiple dimensions, using specific metrics, and underlined by an evidence-based framework (evidence of impact).

Hands-On Activity 1

https://padlet.com/fatemehsalehiankia/celebrate-learning-week-workshop-may-8th-62nam4cfgam4ef2n

The handout with the instructions was emailed to all registered attendees.

- 1. Reflect on what we presented in terms of what factors into AI literacy, the role of each of the stakeholders involved, their uses of AI, and more specifically ways to evaluate the impact of AI.
- 2. Which questions would you want to pose to evaluate the impact of AI as related to your current, past or future role in a higher education institution?
- 3. Please share your questions on the padlet.



Evaluating AI: Questions to guide the evaluation of the impact

Stakeholders	Aspects of the evaluation	Questions that guide the evaluation
University/Faculty Leadership	 Alignment with institutional goals Ethical considerations 	Which questions to pose?
Instructor	 Pedagogical effectiveness Students' learning Ethical implications 	Which questions to pose?
Student	 User experience Data privacy Impact on learning experience 	Which questions to pose?
Researchers	Research integrityReproducibilityEthical use of data	Which questions to pose?

Evaluating AI: Questions to guide the evaluation of the impact

Stakeholder	Aspects of the evaluation	Questions that guide the evaluation
Learning Technologies Support	 Usability Integration with existing systems Faculty support and training 	Which questions to pose?
Legal/Compliance	 Data protection Compliance with privacy regulations 	Which questions to pose?
IT Infrastructure support	 Scalability Reliability Data privacy Adversarial attacks 	Which questions to pose?

AI As a Coach in Higher Education

- Experts become experts through deliberate practice which is harder than merely repeating a task multiple times.
- Deliberate practice requires serious engagement and also needs a coach who can provide feedback and careful instruction.

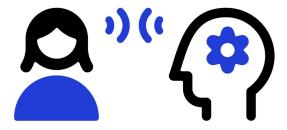


from: The Power of Deliberate Practice

AI As a Coach in Higher Education

- We aim in our project with the aid of AI, embodies the essence of deliberate practice: rapid **feedback loop** with **targeted suggestions** for improvement in learning progress.
- Today's AI cannot achieve this entire vision. It is not able to connect complex concepts. it still hallucinate too much and it's lack of memory.





from: What is conversational AI?

What is MyLA?



My Learning Analytics (MyLA) was designed to **support adaptive motivation and self-regulated learning**, which is critically related to academic performance.

MyLA provides **students** with information about their engagement with course learning materials, assignments, and grades.

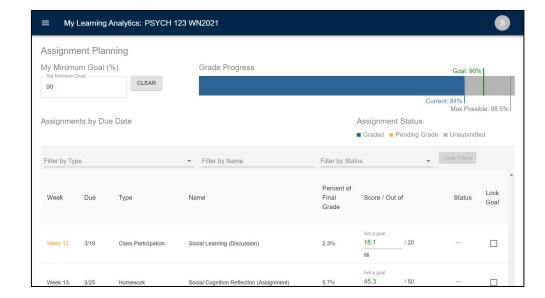
MyLA is embedded in LMS Canvas.

Assignment Planning Tool

Purpose: Helps students set clear goals and plan their assignments.

Students were not taught how to plan their learning process.

MyLA provides guidance on how to **break down** the learning objectives into **smaller, manageable goals** (e.g., assignment scores, exam performance).



How Can Conversational AI Enhance Assignment Planning?

Aids students in understanding how to achieve their desired goals.

Grade Target: Students input their desired minimum final grade (e.g., 90).

Students can explore different scenarios with *LearnCoach*:

- What if I score higher on Assignment X?
- How can I allocate time and effort for each assignment based on its weight and due date?

Assignm	nent Pla	inning					
My Minim Set Minimum 90		(%)	Grade Progress			Goal: 909	6
Assignme	ents by Di	ue Date			Assignment Status	Current: 84% Max Poss rade Unsubmitt	
Filter by Ty	pe		✓ Filter by Name	Filter by Stat	tus	Clear Filters	
Week	Due	Туре	Name	Percent of Final Grade	Score / Out of	Status	Loc Go
Week 12	3/19	Class Participation	Social Learning (Discussion)	2.3%	Set a goal 18.1 / 20	_	C

Resources Accessed Tool

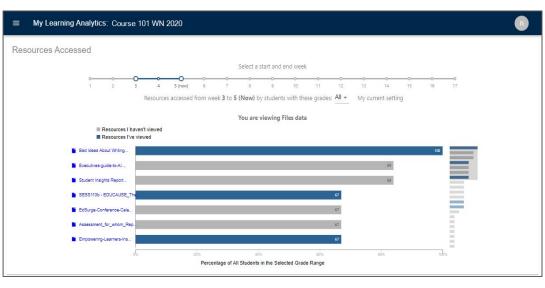
Purpose: Supports **metacognitive monitoring** and **control** during the learning process.

Review Learning Materials:

Students can access and download course materials (lectures, readings, videos)

Students can explore different scenarios with the *LearnCoach*: What strategies should I use to complete Assignment X?

Celebrate Learning Week



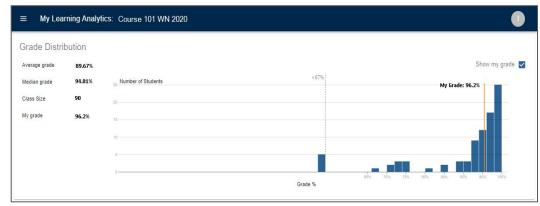
Grade Distribution Tool

Purpose: Understanding of their own academic standing.

Self-Reflection and Feedback Loop

Contextualized Performance: Students can interpret their grades within the context of the class distribution.

Students can explore different scenarios with the *LearnCoach*: Based on my grades, are there any specific areas where I can improve?



Hands-On Activity 2

https://padlet.com/fatemehsalehiankia/celebrate-learning-week-workshop-may-8th-62nam4cfgam4ef2n



- 1. What sources of **student data can be embedded** in the Large Language Model (LLM) to enhance the engagement of the advanced AI chatbot with students in My Learning Analytics Tool?
- 2. If student data, such as some progress indicators, is not accessible through Canvas LMS, what **diagnostic questions** can the *LearnCoach* ask students to better understand their learning needs and optimize engagement with the AI chatbot in our Learning Analytics Tool?



In the dynamic landscape of education, John Dewey's emphasis on cultivating **critical thinking through inquiry** stands as a beacon, illuminating the transformative power of questioning assumptions and exploring unforeseen connections.

Yet, as we navigate the integration of generative AI, with its swift delivery of conclusions, how do we **preserve the space for inquiry** amidst the allure of immediate conclusion, ensuring that education remains a process of exploration and discovery?

Connect with Us

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