

## Open Resource User Testing Feedback Form

Are you a faculty member or a student?

Faculty  Student

### Content Related

1. Go to [open.ubc.ca](http://open.ubc.ca) and do what you need to do to help you answer your question. What happened?
2. What did you find on the site that was helpful (related to your question)?
3. What did you find that was NOT helpful?
4. What was missing (in your opinion)?

## Open Resource User Testing Feedback Form

5. Was the information you found:

- relatable?
- difficult to understand?
- outdated?
- off-putting?

# Open Resource User Testing Feedback Form

## Navigation

1. How did you get to what you were looking for?
2. How many clicks took you to what you are looking for?
3. Was it worth the effort to you?
4. Did you find what you were looking for or did you give up?
5. Were you taken out of the site to get the info you were looking for?

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6. If you were taken out, did you go back to the open.ubc.ca site?

7. Did anything seem like it was in the wrong place to you? Why?

8. Can you easily find stories about who is doing open at UBC?

9. Did the stories invite you to connect with people?

10. Are there other aspects of the website that invited you to connect with people involved in open projects?

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## Scenario (Faculty)

*If you are a student, please skip to the next page*

*Imagine you are looking for colleagues who are using open practices in a course. You'd like to talk with them about their experiences, since you are thinking about doing something like this in your own course.*

1. Find examples of courses on [open.ubc.ca](http://open.ubc.ca)
2. Can you find the contact information you need in order to make contact with people leading projects you are interested in?
3. What would you need from the website in order to make a connection with others at UBC involved in open?

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## Scenario (Student)

*If you are a faculty member, please skip to the next page.*

*Imagine you are looking for resources that will help you in your course work. For example: you are taking a math 100 level course and you need some additional resources to help you understand the concepts.*

1. Find open resources for a subject.
2. What resources did you find that could be helpful to you?
3. In your search, did you find the process helpful or confusing?
4. Where would you usually look for supplemental online resources to help you?

# Open Resource User Testing Feedback Form

## General Feedback

1. Please give us your general impressions of the site. What would improve your experience?